

## ATTENTION: Airport Pick-Up

Drivers will wait for patients and escorts at Tourist Service Counter located at the right side of the airport Arrival Lobby holding signs with patients' names on them.



# Housing Accommodations

## 1. Shin Kong Hospital:

- **Inpatients/ Sel om niuying (1-patient & 1-escort)**
- **Free WiFi**
- **Hospital Rules and Policy to be provided upon Admission; must be signed prior to admission**
- **Meals (Breakfast, Lunch, Dinner)**
- **Bathroom, Television, Coin operated washers and dryers**
- **Convenience store open 24/7, beauty parlor, health & body care shop, ATM machine (NTD only), and café at Basement 3 or B3. International Health Office also located at B3. ATM machines (NTD only) and flower shop at hospital lobby.**
- **Room telephone ( you can receive calls and call ext. numbers only; you cannot make any calls anywhere outside of the hospital)**
- **Regular Room Rates: \$104.39 (USD) per day (NHI will pay)**
- **Private Room Rates: \$189.56 (USD) per day (For Private Rooms, NHI will only pay for the regular room rate but patient will pay for the 85.17\$USD difference every Friday) **Private rooms are limited, so they will provide one if available at the time.****

## 2. Taiwan Medical Referral Houses:

- **Jihe Palau House & Tianmu Palau House**
  - **Outpatients/ Diak om niuying (1 patient & 1 escort ONLY)**
  - **Depending on availability**
  - **Free of Charge**
  - **Shared Living Spaces (Kitchen, Dining Room, Living Room, Bathrooms, and Bedrooms)**
  - **Must sign and follow Taiwan Medical Referral House Policy to be provided by Coordinator.**
  - **Mandatory scheduled cleaning responsibilities for Family Escorts**
  - **Patients and escorts are responsible for their own food, personal hygiene products + toilet paper, etc.**
  - **Pillows and blankets are provided in the rooms - must be washed before patient/escort vacate the house. Washers and dryers available at the houses. Rooms must also be cleaned for the next patient/escort.**
  - **Dispose your “olbaol” properly in the general trash can. DO NOT dispose in the Recycle Bins.**
  - **Should Palau Housing not be able to accommodate patient and escort, please be prepared for other accommodations such as hotel, etc.**
3. Other Accommodation Options: see separate list attached.

# Transportation Accommodation

- **Shin Kong Transportation**

- Transportation to/from airport (charged to patient's bill)
- Palau House (Jihe) to Hospital: Walking Distance (5-10min Walk)
- Palau House (Tianmu) to Hospital: \$150 NTD/ \$5USD (Taxi One-way)
- Airport to Shin Kong Life Training Center: \$1,100NTD/ \$36.67USD (Taxi One-way)  
**After 11pm: \$1,200NTD/ \$40.00USD (Taxi One-way)**

## Communication

- **Bring your Palau cell phones (GSM 900; unlocked). Do not bring BLU Cell phones; they might not be compatible with sim cards in Taiwan.**
  - **Buy SIM Card in Taiwan. Passport needed. (Map attached next page)**
    - **\$300NTD/\$10USD**
- **Free WIFI at Shin Kong Hospital – no password needed; laptops, tablets, and other WIFI enabled devices can be used as a means of communication.**

# Reminders

- Current Weather: \_\_\_\_\_
- Bring sweaters. Please also bring your umbrellas when traveling outdoors for sunny days and acid rain (if any).
- HCF is not responsible to send personal items or money through other patients to patients who are already in Taiwan. We will only send documents for medical referral purpose.
- This trip is for medical purpose only, refrain from alcohol consumption, partying, etc.
- Respect Rules & Regulations and Laws of Taiwan especially of Shin Kong Hospital (Notify SKH before going out). **Betelnut chewing is strictly not allowed in the hospital.**
- There is Free WiFi and Cable at both Palau houses, funded by the MOH.
- If you are not a Palauan, please bring your work permit. You will need it to return to Palau.
- Keep record of your Visa, Airline Itinerary, Medical Records, and Hospital Receipts.
- Please bring medical documents from the respective hospital in Taiwan to HCF office upon return to Palau.
- Patients are required to visit referring doctor once returned to Palau by appointment. If there is a need for follow-up of treatment, patient needs to go through the same referral process.
- In cases of death, all expenses incurred will be the sole responsibility of the patient's family. Expenses must be paid in Taiwan.
  - \$4,000.00-\$6,000.00 or More
  - \*\*\* It would be more helpful to bring any documents that can prove the relationship between the escort and the patient.

**WE WISH YOU A SPEEDY RECOVERY 😊😊**