



Republic of Palau
SOCIAL SECURITY ADMINISTRATION

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PUBLIC ANNOUNCEMENT

The Healthcare Fund is informing the public of new updates on admission status for all referral patients approved for medical care in Taiwan. In this unprecedented time of the pandemic COVID-19, The Republic of Taiwan (ROC) continues to require all medical travelers to be quarantined for 14 days and tested in a facility designated by Taiwan Centers for Disease Controls after arrival to Taiwan. A medical traveler with inpatient (IP) status shall be admitted directly to an approved NHI hospital provider, a medical traveler with outpatient (OP) status shall be taken directly from the airport to a Quarantine Hotel. We wish to share with the public the following information regarding status of admission to any of the designated facility.

Inpatient Status: Direct Admission to Providers (Shin Kong, Wan Fang, TAH, or EDA)

1. Airport transportation to and from hospital is covered under NHI
2. 14-days mandatory Quarantine – covered under NHI
3. COVID-19 Testing for Patient
 - a. 1st Test – covered under NHI
 - b. 2nd Test—covered by MOH
4. COVID-19 Testing for (1) Escort
 - a. 1st Test – covered by MOH
 - b. 2nd Test—covered by MOH

Outpatient Status: Straight to a Quarantine Hotel

1. Airport transportation to Hotel – Not covered under NHI
2. 14-days mandatory quarantine in a hotel – Not covered under NHI
 - a. Orange Hotel – 14 days
 - i. \$1,500 (Single-patient only plus meals)
 - ii. \$2,200 (Double- patient and escort plus meals)
 - b. Santos Hotel – 14 days
 - i. \$2,000 (Single plus meals)
 - ii. \$2,500 (Double-patient and escort plus meals)
 - c. Other designated quarantine hotels – based on availability
3. COVID-19 Testing for Patient
 - a. 1st Test – covered under NHI
 - b. 2nd Test—covered under MOH
4. COVID-19 Testing for (1) Escort
 - a. 1st Test – covered under MOH
 - b. 2nd Test—covered under MOH

Important requirements for Escorts:

1. Family escorts accompanying referral patients is limited to immediate family only (parents, children and siblings.)
2. Additional family escorts will be responsible for travel costs, accommodations, testing and other expenses.
3. All escorts must be insured under NHI or show financial proof of \$30,000 as required by CECC.
4. Escorts over the age of 60 y/o are required to provide medical fitness clearance from primary doctor.
5. Any medical escorts must coordinate travel arrangements, accommodations and other matters with the Palau Medical Referral Committee and/or Ministry of Health.